



TravelTracker 6.0

Assistance App Check-in User Guide

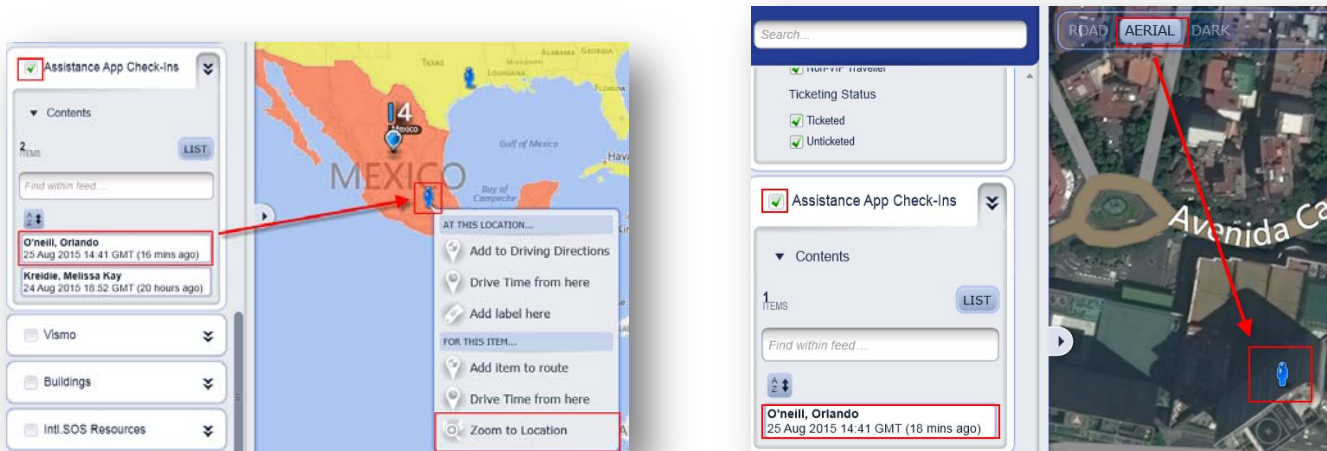
Issue Date: August 2015

For Administrators: Viewing Check-ins Through TravelTracker

You can now view the location that the traveler has reported through the check-in feature of the International SOS Assistance Application via your TravelTracker map.

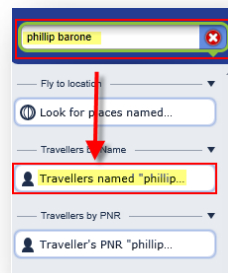
Location information (lat/long) is received from the traveller’s mobile phone using GPS, Wi-Fi Hotspot, or Cell Phone Tower. The traveller’s name, last known location, and when the location was last received is available by hovering over the traveler’s location on the map interface.

Upon selecting the Assistance App filter in TravelTracker, any travelers who checked-in within the last 48 hours will populate blue person icons. Quickly zoom into the traveler’s location by right clicking the icon or results list and select “Zoom to Location”. Get more out of your map interface by switching from Road to Aerial View on the top of your map, which shows your traveler respective to the geography and tops of buildings.

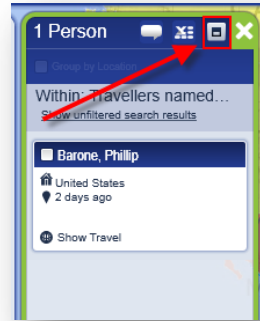


In addition to searching for traveler’s locations by using the map interface, you may also use your Search Box:

1. To search for a traveller’s check-in address, simply type the traveler’s name into the free type search box in the upper left hand corner of your screen. Search by traveler name by clicking “Travellers named...”



2. Expand your traveller's search results to view more location details from the Check-In.



3. Once the check-in details are expanded, you can now view the specific geo-coded address by clicking the location icon under the traveller's name.

